

What Even More People Are Saying about ToSolution

A few months ago we sent an email to a list of some of our clients. This list included both business owners, our single point-of-contact people like directors and managers and also a long list of end-users (the people who actually call and talk with our support staff). Here's what those folks had to say about ToSolution.

"It is unusual that a company and its employees don't feel like they are ever put on the back burner for any IT issue. The employees and H&S really think that every phone call and email is taken seriously and dealt with in the order of its importance."

Jean P
Lead Administrator, Private Equity/Financial Advisor Firm

"Always extremely fast and helpful!"

Mikayla B
Graphic Design/Marketing Firm

"It went great. Shawn did a good job of getting me all set up for remote access. Thanks!"

Brandon H
Pastor

"I cannot thank you enough for the professional and efficient manner in the way your company works! You are a delight to Hobert & Svoboda, Inc. Your kindness and quick service are beyond what we had been used to. Thank you so much for the exceptional service, I would personally recommend your company to anyone. Have a wonderful day and keep up the great work!!"

Patti K
Administrator, Private Equity/Financial Advisor Firm

“Your team is very reliable. Your response time, even after hours, is outstanding. You treat our problems as if they were your own, making it a mission to solve them, and at the same time trying to teach us along the way so that we can better problem solve for ourselves in the future.”

Sheila B
COO, Large Animal Veterinary Hospital

“Are you kidding? You guys are fantastic and your employees are super friendly. Your service is super quick too. Can't say enough good things about you guys.”

Fred S
CEO, Construction Company

“I feel like ToSolution’s response times are generally really good with few exceptions! I think overall we are really happy with the work ToSolution is putting out, kudos on the recent mostly smooth email transition!”

Daniel S
Lead Developer, Health and Rehabilitation Services Firm

“From my perspective, To Solution is top notch. I always get quick responses and service. Pleasure working with you all!”

Barb B
Administrative Manager, Construction Company

“The service from ToSolution is quick and very helpful, they are able to help us out with any problem that arises, and has all the right solutions when we need them. We are very pleased with ToSolution!”

Tom N
IT Manager, Food Co-Packer

“I have been very happy! You guys have always been very quick to respond and very helpful! Thanks!”

Lisa B
DVM, Large Animal Veterinary Hospital

“Long time no talk, which is good regarding when it comes to computer problems or lack of them. Your response times are great and most fixes are made fairly fast. I am glad Barb suggested TVJ meet with ToSolution and you became our IT go to company; you guys have done a great job. If I haven’t told you before, “thanks”.”

Patti T
Contract Administrator, Construction Company

“You guys are amazing...if I ever have a problem, all of your team is fast, courteous and knowledgeable. I cannot say enough to express how grateful I am for your support. No negative comments at this time. Thank you.”

Nicole H
DVM Assistant, Large Animal Veterinary Hospital

“I appreciate the timeliness in the quick response that your IT company provides. I also appreciate the resolution strategies you provide.”

Cecilia G
Student Services Coordinator, Charter School/Montessori School

“I think overall the response for ToSolution has been great from my perspective.”

Doug L
Owner/DVM, Large Animal Veterinary Hospital

“A note of thanks. You and your associates at ToSolution have always, by far, exceeded all of our expectations as a client. You handle all of our projects, no matter how big or how small, in a timely and thorough manner.”

Mary N
Controller, OEM/Electronics Supplier

“I have only been here a week, but you guys did a great job getting me up and running. Very satisfied with response.”

Craig C
President, Construction Firm

“You all do a great job and in a timely manner and what would I do without you all?!”

Jennifer M
Administrative Assistant, Physical Therapy Clinic

“I definitely believe you guys deliver top-notch IT services. Every time I open up a support ticket, it is answered quickly & my issues are taken care of/fixed (the first time). Shawn & Scott are great. Keep it up!!”

Chris K
Emerging Media Specialist, Graphic Design/Marketing Firm

“Hello. I just want to let you know that the times I needed any servicing, have been timely and corrected. Have a great day.”

Rachel C
Physical Therapist Assistant, Physical Therapy Clinic

“I think that you all do an amazing job. Everyone is friendly, patient, and efficient.”

Katie N
Project Manager, Physical Therapy Clinic

"It's good to know you guys are there. I haven't needed your assistance in a while, but it is reassuring to know that good tech help is a phone call away. Your guys helped me out a lot last summer when I was new to TVJ, and I really appreciated it. Thanks again and keep up the good work."

James M
Site Superintendent, Construction Company

"I've had the best experience with the service provided by the entire team at ToSolution. I have the upmost trust in their ability to deliver the IT solutions that my company needs for today and tomorrow."

Joseph A. Tenuta MBA
Senior Vice President/COO, PT Pros

"I am happy!"

Jackie W
Teacher, Charter School/Montessori School

"I generally receive very fast answers, and Scott & Shawn are always there to help us. Thank you for your services."

Eva B
Administrator, Leather Tanning Co

"You guys have always been quick and efficient with your responses. Thank you!!"

Jamie H
Teacher, Charter School/Montessori School

“Hi Dan, I have been impressed and very happy with the service we receive from ToSolution. All of those providing support are helpful and work to fix our issues. I am often surprised at how quickly you respond. Thanks for all you do!”

Joe N

Executive Director, Nonprofit Youth Ministry Organization

“Our church has used ToSolution for our IT needs for a few years now, and it seems like every time I've contacted them about an issue, there's a response waiting for me the next time I check my email. In fact, I think they often have to wait longer for me to respond than I do for them. After that, it's normally only a matter of time until the issue is resolved and everything is up and running again.”

Brandon H

Pastor

“I'm confident I can speak on behalf of our entire group here at Hobert & Svoboda based on inter-office feedback and comments – we are very satisfied with the service we've received from ToSolution. Our most important areas of concern are response time, problem assessment and solution . . . of which you've rated five-star in all categories according to our experience with your group of team members; notably our recent system upgrade/migration went smooth and problem free. We couldn't be more pleased as we anticipate and look forward to a long-term relationship with your firm. Thank you for your expertise, professionalism and courteous attitude.”

Bill Svoboda

Owner, H&S Trading

“We are very pleased with the work you have done for us and hope to be able to access your help in the future.”

Bob Conley

President/CEO, Electronics Expeditors

"I have had virtually no issues with the computer and when I have, you guys have responded quickly and resolved my issues right away. Thanks."

Dan S
Contractor, Construction Firm

"I do think you provide a great service. When staff is on site, they are always friendly and helpful!"

Sally S
Surgery Assistant, Large Animal Veterinary Hospital

"I've always been very impressed with your service. Whenever I have a problem with my computer, your staff helps out as soon as possible. Thank you."

Donna M
Teacher, Charter School/Montessori School

"Since installing ToSolution's PacketViper product, our network security is better. Over 2/3 of our spam has stopped! We used to get close to 7,000 messages a day and now the average is 2,500. We average close to 12,000 blocked connections from China per hour."

Greg M
IT Administrator, Engineering/Science/Construction Firm

"I feel response times are very prompt. The guys at ToSolution are usually able to fix any issues I'm having pretty quickly. No complaints from my end."

Kristin F
Veterinary Technician, Large Animal Veterinary Hospital

"I really like the way ToSolution works, as far as my experience goes. Scott has always been very patient and prompt."

Veronica M
Teacher, Charter School/Montessori School